Causal Analysis Tree Rev. 0

A1 Design / Engineering **Problem**

B1 DESIGN INPUT LTA C01 Design input cannot be met C02 Design input obsolete C03 Design input not correct

C04 Necessary design input not available B2 DESIGN OUTPUT LTA

C01 Design output scope LTA C02 Design output not

C03 Design output not correct

C04 Inconsistent design output

C05 Design input not addressed in design output

C06 Drawing, specification, or data error LTA C07 Error in equipment or

material selection C08 Errors not detectable C09 Errors not recoverable

B3 DESIGN / DOCUMENTATION LTA

C01 Design / documentation not complete C02 Design /

documentation not up-to-

C03 Design / documentation not controlled

B4 DESIGN / INSTALLATION VERIFICATION LTA C01 Independent review of design / documentation C02 Testing of design / installation LTA C03 Independent inspection of design / installation LTA

C04 Acceptance of

B5 OPERABILITY OF DESIGN / ENVIRONMENT LTA C01 Ergonomics LTA

design / installation LTA

C02 Physical environment C03 Natural environment LTA

A2 Equipment / Material Problem

B1 CALIBRATION FOR INSTRUMENTS LTA C01 Calibration LTA C02 Equipment found outside acceptance criteria

B2 PERIODIC / CORRECTIVE MAINTENANCE LTA C01 Preventive maintenance for equipment LTA

C02 Predictive maintenance LTA C03 Corrective maintenance LTA C04 Equipment history

LTA

LTA

LTA

LTA

LTA

substitution

B3 INSPECTION / TESTING

LTA C01 Start-up testing LTA C02 Inspection / testing C03 Post-maintenance / Post-modification testing

C02 Material storage LTA

C03 Material packaging

C04 Material shipping

C05 Shelf life exceeded

C07 Marking / labeling

C01 Control of changes to

procurement specifications

/ purchase order LTA

not meet requirements

C03 Incorrect item

requirements LTA

CONTAMINATED

or soldering joint

C05 Electrical or instrument noise C06 Contaminant

C01 Defective or failed

C02 Defective or failed

C04 End of life failure

C03 Defective weld, braze

received

material

C02 Fabricated item did

C04 Product acceptance

B6 DEFECTIVE, FAILED OR

C06 Unauthorized material

B5 PROCUREMENT CONTROL

B4 MATERIAL CONTROL LTA C01 Material handling

resulting in wrong rule used

B3 KNOWLEDGE BASED ERROR

C01 Attention was given to wrong issues C02 LTA conclusion based on sequencing of facts C03 Individual justified action

C04 LTA review based on change

C05 Incorrect assumption that a or more facts

the problem by using past events

B4 WORK PRACTICES LTA C01 Individual's capability to perform work LTA [Examples include: Sensory / perceptual capabilities LTA, Motor / physical capabilities LTA, and Attitude / psychological profile LTA.1 C02 Deliberate violation

- A4 Management Problem A3 Human Performance LTA

B1 SKILL BASED ERROR C01 Check of work was LTA C02 Step was omitted due to distraction

C03 Incorrect performance due to mental lapse

C04 Infrequently performed steps were performed incorrectly C05 Delay in time caused LTA actions

C06 Wrong action selected based on similarity with other actions

C07 Omission / repeating of steps due to assumptions for completion

B2 RULE BASED ERROR C01 Strong rule incorrectly

chosen over other rules C02 Signs to stop were ignored and step performed incorrectly C03 Too much activity was occurring and error made in problem solving

C04 Previous success in use of rule reinforced continued use of

C05 Situation incorrectly identified or represented

by focusing on biased evidence assumption that process will not

correlation existed between two C06 Individual underestimated

as basis

B1 MANAGEMENT METHODS LTA C01 Management policy guidance / expectations not well-defined,

understood or enforced C02 Job performance standards not adequately defined

C03 Management direction created insufficient awareness of impact of actions on safety / reliability C04 Management follow-up or monitoring of activities did not

identify problems C05 Management assessment did not determine causes of previous event or known problem

C06 Previous industry or in-house experience was not effectively used to prevent recurrence

C07 Responsibility of personnel not well-defined or personnel not held accountable

C08 Corrective action responses to a known or repetitive problem was untimely

C09 Corrective action for previously identified problem or event was not adequate to prevent recurrence

B2 RESOURCE MANAGEMENT LTA

C01 Too many administrative duties assigned to immediate supervisor C02 Insufficient supervisory resources to provide necessary supervision

C03 Insufficient manpower to support identified goal / objective C04 Resources not provided to assure adequate training was provided / maintained

C05 Needed resource changes not approved / funded C06 Means not provided to assure

procedures / documents / records were of adequate quality and up-to-C07 Means not provided for assuring adequate availability of

appropriate materials / tools C08 Means not provided for assuring adequate equipment quality, reliability, or operability C09 Personnel selection did not assure match of worker motivations / job descriptions C10 Means / method not provided for assuring adequate quality of contract services

B3 WORK ORGANIZATION & PLANNING LTA

C01 Insufficient time for worker to prepare task

C02 Insufficient time allotted for task

C03 Duties not well-distributed among personnel C04 Too few workers assigned to task

C05 Insufficient number of trained or experienced workers assigned to task

C06 Planning not coordinated with inputs from walkdowns / task analysis

C07 Job scoping did not identify potential task interruptions and / or environmental stress

C08 Job scoping did not identify special circumstances and / or conditions

C09 Work planning not coordinated with all departments involved in task

C10 Problem performing repetitive tasks and / or subtasks C11 Inadequate work package preparation

B4 SUPERVISORY METHODS LTA

C01 Tasks and individual accountability not made clear to

C02 Progress / status of task not adequately tracked C03 Appropriate level of in-task supervision not

determined prior to task C04 Direct supervisory involvement in task interfered

with overview role

C05 Emphasis on schedule exceeded emphasis on methods / doing a good job

C06 Job performance and self-checking standards not properly communicated

C07 Too many concurrent tasks assigned to worker C08 Frequent job or task "shuffling"

C09 Assignment did not consider worker's need to use higher-order skills

C10 Assignment did not consider worker's previous task C11 Assignment did not consider worker's ingrained

work patterns C12 Contact with personnel too infrequent to detect work habit / attitude changes

C13 Provided feedback on negative performance but not on positive performance B5 CHANGE MANAGEMENT LTA

C01 Problem identification did not identify need for

C02 Change not implemented in timely manner

C03 Inadequate vendor support of change C04 Risks / consequences associated with change not

adequately reviewed / assessed C05 System interactions not considered

C06 Personnel / department interactions not considered

C07 Effects of change on schedules not adequately addressed

C08 Change-related training / retraining not performed or not adequate C09 Change-related documents not developed or revised

C10 Change-related equipment not provided or not revised C11 Changes not adequately communicated

C12 Change not identifiable during task

C13 Accuracy / effectiveness of change not verified or

A5 Communications LTA

B1 WRITTEN COMMUNICATIONS

METHOD OF PRESENTATION LTA

C01 Format deficiencies

C02 Improper referencing or branching

C03 Checklist LTA

C04 Deficiencies in user aids

(charts, etc.)

C05 Recent changes not made apparent to user

C06 Instruction step /

information in wrong sequence

C07 Unclear / complex wording or grammar

B2 WRITTEN COMMUNICATION

CONTENT LTA

C01 Limit inaccuracies

C02 Difficult to implement C03 Data / computations

wrong / incomplete C04 Equipment identification

LTA C05 Ambiguous instructions/

requirements

C06 Typographical error

C07 Facts wrong requirements not correct

C08 Incomplete / situation

not covered

C09 Wrong revision used **B3 WRITTEN**

COMMUNICATION NOT USED

C01 Lack of written

communication C02 Not available or inconvenient for use

B4 VERBAI

COMMUNICATION LTA C01 Communication between

work groups LTA

C02 Shift communications

used

C03 Correct terminology not

C04 Verification / repeat

back not used

C05 Information sent but not understood

C06 Suspected problems not communicated to supervision C07 No communication

method available

A6 Training Deficiency

B1 NO TRAINING PROVIDED

> C01 Decision not to train C02 Training requirements

not identified

C03 Work incorrectly considered "skill of the craft"

B2 TRAINING METHODS LTA

C01 Practice or hands-on

experience LTA

C02 Testing LTA C03 Refresher training LTA

C04 Inadequate presentation

B3 TRAINING

MATERIAL LTA C01 Training objectives LTA

C02 Inadequate content

C03 Training on new work methods LTA

LTA

C04 Performance standards

A7 Other Problem

B1 EXTERNAL PHENOMENA C01 Weather or ambient conditions LTA

C02 Power failure or transient C03 External fire or explosion

C04 Other natural phenomena LTA

B2 RADIOLOGICAL / HAZARDOUS MATERIAL PROBLEM

C01 Legacy contamination C02 Source unknown

> Level A nodes are underlined.

Level B nodes are in ALLCAPS.

Level C nodes are in "sentence case."

LTA = Less than adequate